

Consultant Connect

GDPR Privacy Notices – Data For Marketing Purposes

Privacy Policy

Consultant Connect recognises the importance of keeping data safe and secure and complying with the UK GDPR (UK General Data Protection Regulation).

Your personal data – what is it?

Personal data relates to a living individual who can be identified from that data. Identification can be by the information alone or in conjunction with any other information in the data controller's possession or likely to come into such possession. The processing of personal data is governed by the General Data Protection Regulation 2016/679 (the "GDPR").

This Privacy Notice tells you what to expect regarding personal information collected, handled, and processed by Consultant Connect Limited.

Who are we?

We are Consultant Connect Limited of One St Aldates, St Aldates, Oxford, OX1 1DE.

Consultant Connect is the Data Controller for the purposes of retaining personal data in the form of Marketing Databases and Mailing Lists.

Consultant Connect is the provider of communications systems to the NHS and Private Health Providers that facilitate easier and faster patient-specific discussions between different teams of clinicians. The overall objective is to ensure patient pathways are not delayed unnecessarily on account of clinicians being unable to contact each other.

We acknowledge and agree that any personal data of yours that we handle will be processed by all applicable data protection laws in force from time to time.

The information we may collect – Personal Data within Marketing Databases and Mailing Lists

We collect your data for marketing purposes in 4 instances:

- If you sign up for a Consultant Connect account
- If you use our contact form to get in touch
- If you email us directly
- If you sign up for the live session or recording of our webinars

In any of these instances, we might ask for your name, organisation name, job title, phone number and email address. If you provide any further data, this is by your own choice.

This information will have been provided or will be provided by you or a third party we work with, such as external database providers such as Oscar Research.

How we use the information

We collect data to be able to use it in one of three ways:

- To respond to your enquiry
- To contact you with important information about your Consultant Connect service
- To register you to our webinars

How we hold the information

All the personal data we have is stored in our database in the UK.

Disclosure of your information

Your personal data will be treated as strictly confidential and will not be shared with any third-party organisation other than with your explicit consent.

Legal basis for processing the information

The legal basis upon which we hold and process your personal data is Legitimate Interest.

Legitimate interests: the processing of a person's data is necessary for their legitimate interests or the legitimate interests of a third party unless there is a good reason to protect the individual's personal data, which overrides those legitimate interests.

Retention of your data

Your data will be retained for no longer than is necessary and in accordance with our Data Retention Policy.

Your rights

You currently have the right at any time to ask for:

- Access to your data - a copy of the information about you that we hold.
- Erasure of your data - removal of data
- Restriction of processing - restriction in the way data is processed
- Objection - Correction of erroneous data
- Data Portability - Transfer of your data to another provider of services

You can also complain to the Information Commissioners Office (0303 123 1113 or via www.ico.org.uk/concerns).

If you would like to request any of the above, please email our Governance Lead at DPO@consultantconnect.org.uk.

Withdrawal of consent

If you have given us your consent to process your data for the purpose of using our services and finding you suitable work, you have the right to withdraw this at any time. To do so, you should contact us by emailing our Governance Lead, DPO@consultantconnect.org.uk.

Concerns

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioners Office at www.ico.org.uk/concerns.

Contact

Please address any questions, comments and requests regarding our data processing practices to our Governance Lead at DPO@consultantconnect.org.uk.

Changes to the Privacy Notice

This Privacy Notice may be changed by us at any time.