

Consultant Connect

GDPR Privacy Notices - GPs (and other primary care clinicians)

Privacy Policy

Consultant Connect recognises the importance of keeping data safe and secure and acting in compliance with UK GDPR (UK General Data Protection Regulation).

Your personal data – what is it?

Personal data relates to a living individual who can be identified from that data. Identification can be by the information alone or in conjunction with any other information in the data controller's possession or likely to come into such possession. The processing of personal data is governed by the General Data Protection Regulation 2016/679 (the "GDPR").

This Privacy Notice tells you what to expect in relation to personal information about you which is collected, handled and processed by Consultant Connect Limited.

Who are we?

We are Consultant Connect Limited of One St Aldates, St Aldates, Oxford, OX1 1DE.

Consultant Connect is the Data Controller for the purposes of retaining data relating to GPs (and other primary care clinicians).

Consultant Connect is the provider of communications systems to the NHS and Private Health Providers that facilitate easier and faster patient-specific discussions between different teams of clinicians. The overall objective is to ensure patient pathways are not delayed unnecessarily on account of clinicians being unable to contact each other.

We acknowledge and agree that any personal data of yours that we handle will be processed in accordance with all applicable data protection laws in force from time to time.

The information we may collect – Data relating to GPs (and other primary care clinicians)

The information about you that we may collect, hold and process includes the following:

- Name
- Job title
- Employing organisation
- GMC number (or equivalent)
- Email address
- Mobile phone number
- IP address of any device used to access the system
- Device make, model and software version of any device used to access the system

This information will have been provided, or will be provided, by you or a third party who we work with, such as your employing organisation.

Please note that if you access our service using your NHS Care Identity credentials, the identity access and management services are managed by the applicable responsible NHS body; NHSE in England, DHCW in Wales and NHSS in Scotland. These bodies are the controller for any personal information you provided to them to get a national digital identity and authenticate your claim to that identity and uses that personal information solely for that single purpose. For any such personal information we are the Data Processor acting under instruction provided by the aforementioned bodies (as the "controller") when verifying your identity. This restriction does not apply to the personal information you provide to us separately which is managed in accordance with our Privacy Policy.

How we use the information

The above information is/will be used to facilitate clinician to clinician contact via the Consultant Connect system, for the purposes of providing high quality care to patients.

How we hold the information

All the personal data we have is stored on our database in the UK.

Disclosure of your information

Your personal data will be treated as strictly confidential and will not be shared with any third-party organisation other than with your explicit consent.

Legal basis for processing the information

The legal basis upon which we hold and process your data is Contractual Necessity.

Contractual Necessity: processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract.

Retention of your data

Your data will be retained for no longer than is necessary and in accordance with our Data Retention Policy.

Your rights

You currently have the right at any time to ask for:

- Access to your data - a copy of the information about you that we hold.
- Erasure of your data - removal of data
- Restriction of processing - restriction in the way data is processed
- Objection - Correction of erroneous data
- Data Portability - Transfer of your data to another provider of services

You can also complain to the Information Commissioners Office on 0303 123 1113 or via www.ico.org.uk/concerns.

If you would like to make a request for any of the above, please email DPO@consultantconnect.org.uk.

Withdrawal of consent

If you have provided us with your consent to process your data, for the purpose of using our services and us finding you suitable work, you have the right to withdraw this at any time. In order to do so you should contact us by emailing our Governance Lead at DPO@consultantconnect.org.uk

Concerns

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to Information Commissioners Office at www.ico.org.uk/concerns.

Contact

Please address any questions, comments and requests regarding our data processing practices to our Governance Lead at DPO@consultantconnect.org.uk

Changes to the Privacy Notice

This Privacy Notice may be changed by us at any time.