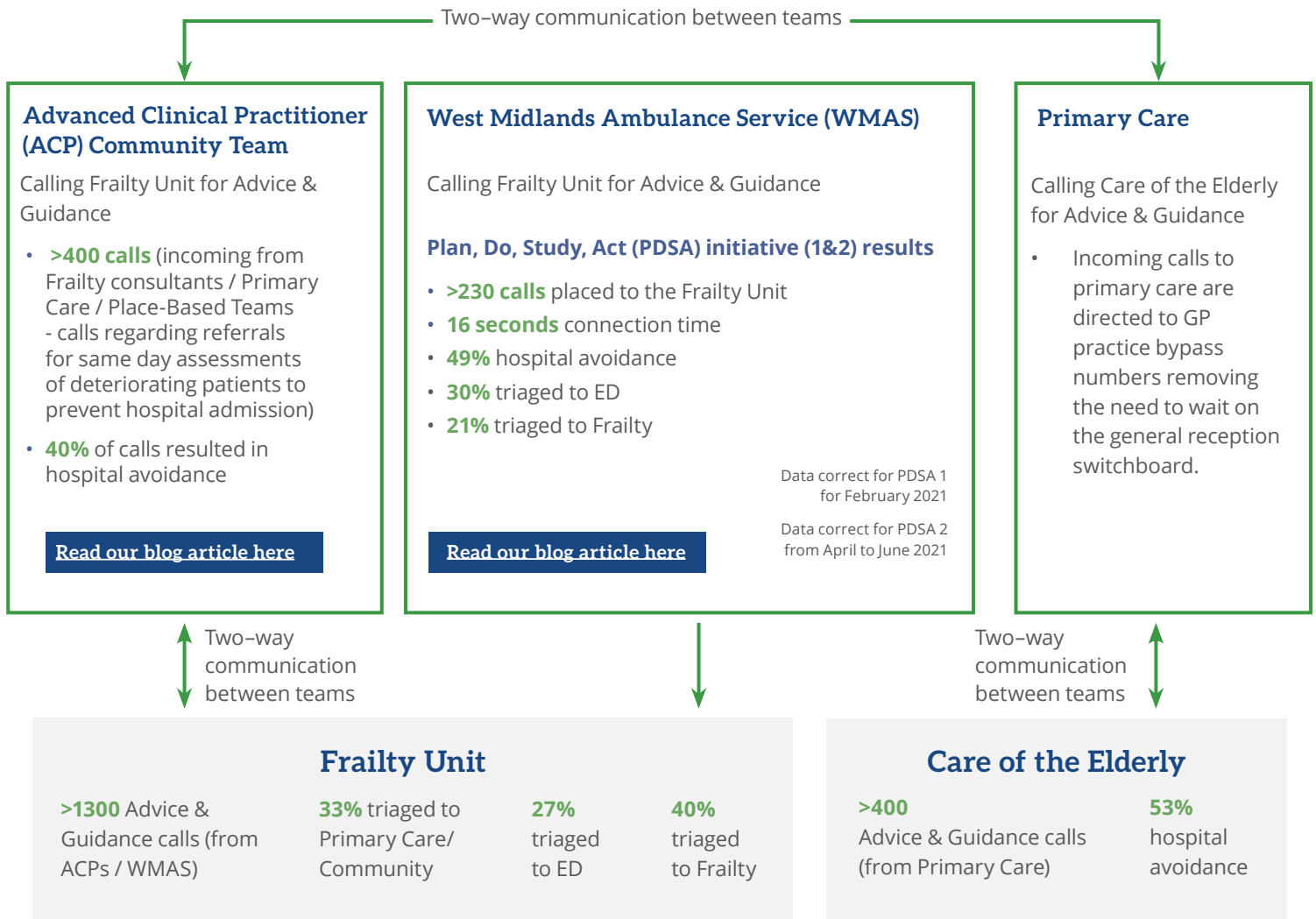


# In Practice | Keeping Frailty patients out of hospital in South Warwickshire

South Warwickshire NHS Foundation Trust's (SWFT) Frailty Service has been leading an array of activities, using Consultant Connect to aid frailty patient referrals. The diagram below illustrates the key activities across the trust which ultimately work towards keeping patients out of hospital where appropriate or expediting discharge. All **IG secure** data, call recordings, and activity reports are available via the Consultant Connect platform for project leads to access when required.



## SWFT Frailty Service / Care of the Elderly

### Patient Initiated Follow Up (PIFU)

**PIFU: Frailty Service (coming soon)**

This service will reduce bed stays for patients. Patients will be able to talk directly to hospital clinicians after a hospital ward discharge.

**Virtual consultation service**

Clinicians can use Patient Connect to deliver IG secure virtual consultations.

**PIFU: Frailty Assessment Area (FAA)**

This service allows patients who have attended the Frailty Assessment Area (FAA) and have received same-day treatment (were not admitted), to talk directly to the FAA following their attendance.

This prevents patients contacting their GP or directly taking themselves to ED.

Data correct as of December 2021 excluding PDSA.