

Did you know...

...after each Advice & Guidance call, it's really important that you leave an outcome*?

Why?

This information will:

- enable you to track the patient pathway.
- help secure the future of this service and may lead to more specialties being added.

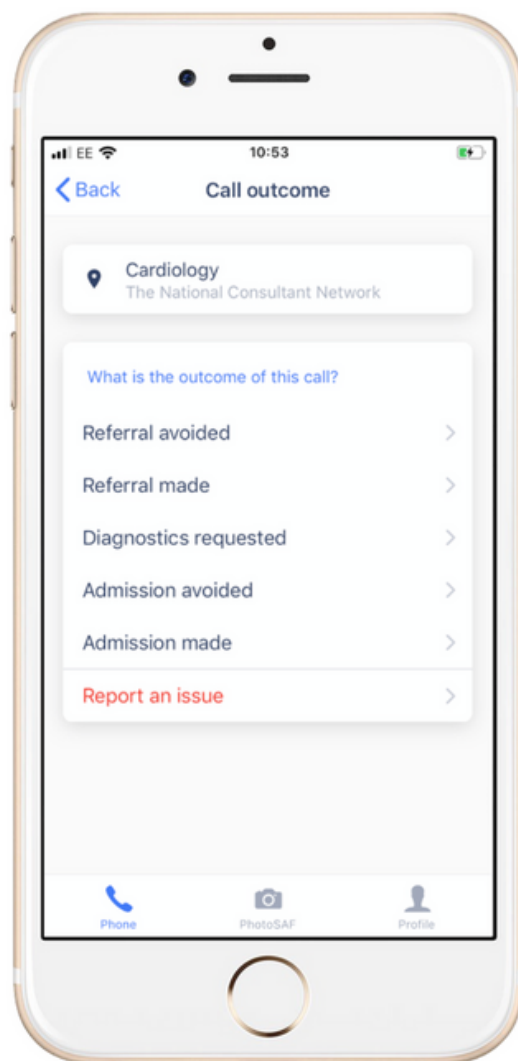
How?

Via the Consultant Connect App

After your call ends, outcome options will appear on your screen. To leave an outcome, tap the relevant one, e.g., 'Referral avoided.'

Via your Dial-In Number

Stay on the line for a few seconds when the call ends. Select the relevant outcome from the automated menu (e.g. 'select 1 for referral avoided') and hang up.



*Please note that available outcomes may differ by Health Board/Hospital

'I would encourage colleagues to use this service, and it's straightforward to report outcomes.' - GP, Wales



Download the free Consultant Connect App on the [App Store](#) or [Google Play](#).