

e-RS Connect: Making e-RS Advice & Guidance and Referral Management quick and easy

e-RS Connect is designed to make managing your NHS e-RS worklists faster, easier, and more efficient. Developed in collaboration with the NHS e-RS team, it streamlines the way you handle Advice & Guidance (A&G) and referrals, **reducing clinical time per case by 2 to 4 times**. There's **no IT setup or smartcard reconfiguration required, it's ready to use from day one**.

Why use e-RS Connect?



Quick and easy to use, no training required



Instant file previews, no need to download



Immediate data reporting and export



Do everything that you can in e-RS but 2-4 times faster



Capture bespoke data for local use
(e.g. through text fields /drop-down menus)



Advanced filtering and search features, copies of A&G stored
(optional export to EPR)

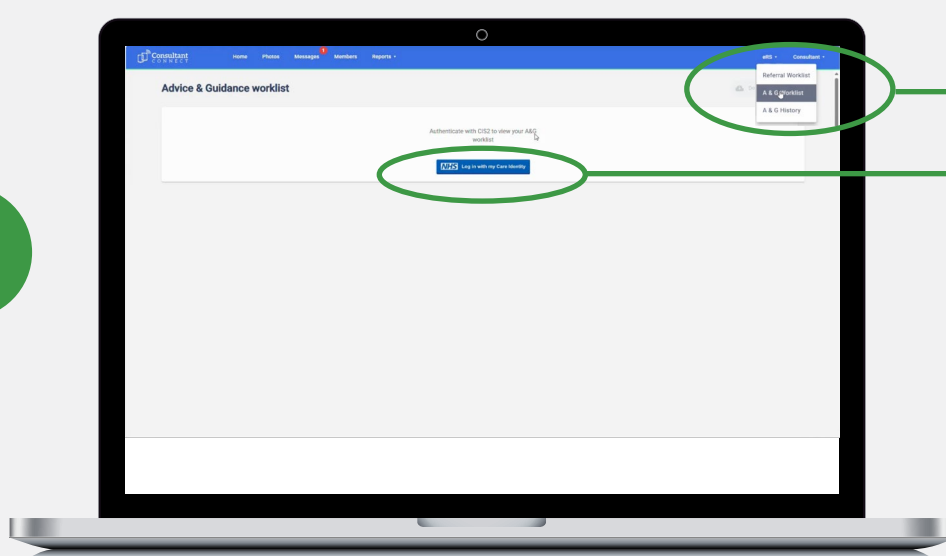
Please note: No additional permissions need to be sought from the trust/hospital in order for clinicians to use e-RS Connect as access to the interface mirrors any permissions already granted via their smartcards. The e-RS Connect interface works alongside the NHS e-RS system, meaning all data and activity will continue to be recorded on NHS e-RS as usual.

This guide shows how secondary care teams can quickly and efficiently view, respond and action their e-RS A&G and referral worklists directly within the Consultant Connect platform.



How it works: e-RS Connect | Advice & Guidance worklist

1



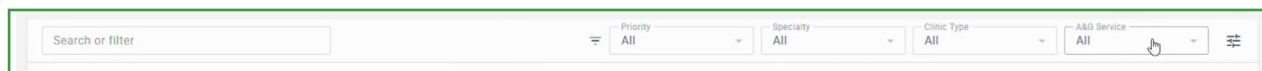
Open Consultant Connect in a browser on your computer, click 'eRS' and 'A&G Worklist'.

Plug in your smartcard and click '**Log in with my Care Identity**' on Consultant Connect to authenticate it.

2

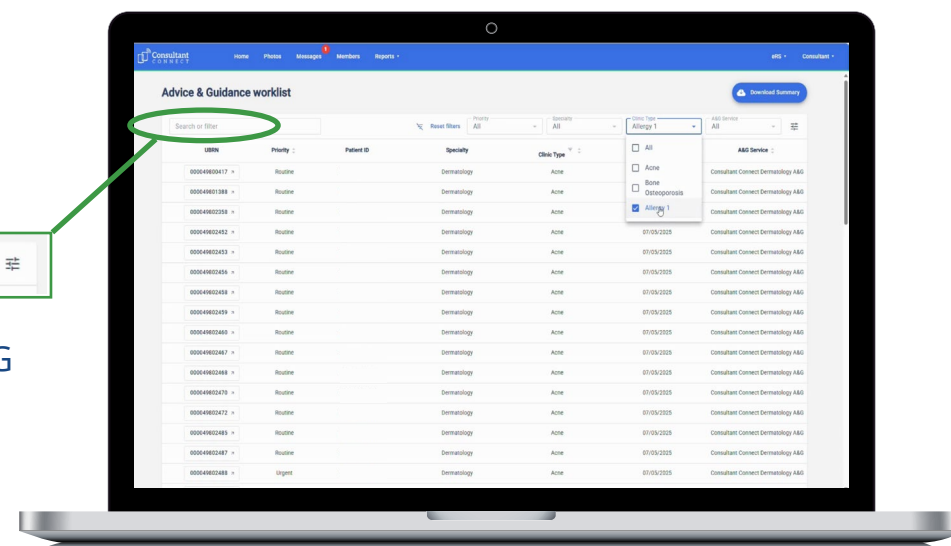
All of your **e-RS A&G cases** automatically display, each with a snapshot of key details, including:

- UBRN
- Specialty
- A&G priority
- Clinic type
- Patient Identifier
- Date the query was requested



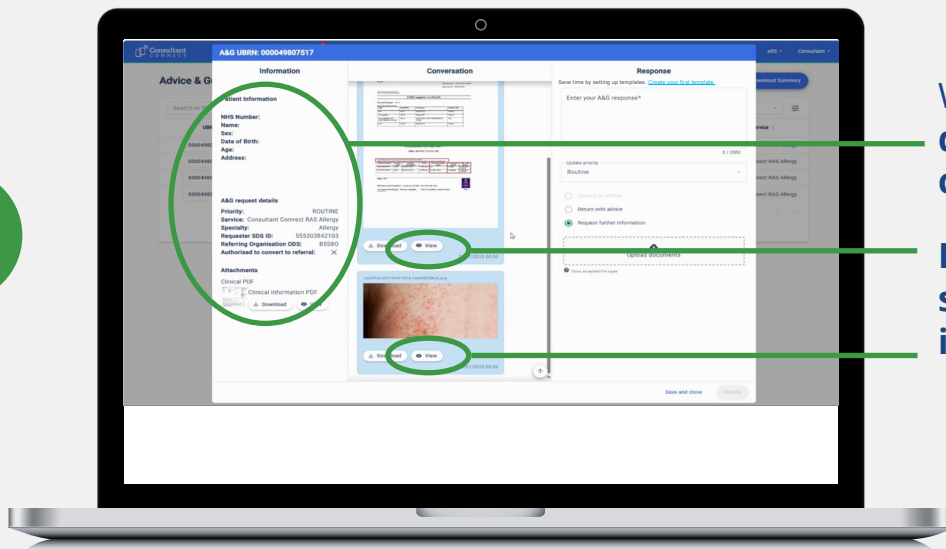
Quickly search or filter the list by priority, specialty, clinic type or A&G service.

Click a UBRN to open a case.



How it works: e-RS Connect | Advice & Guidance worklist

3



Within each case all the **A&G conversation** and case details **display**. This includes an easy-to-read **summary** of the A&G case and all the patient details.

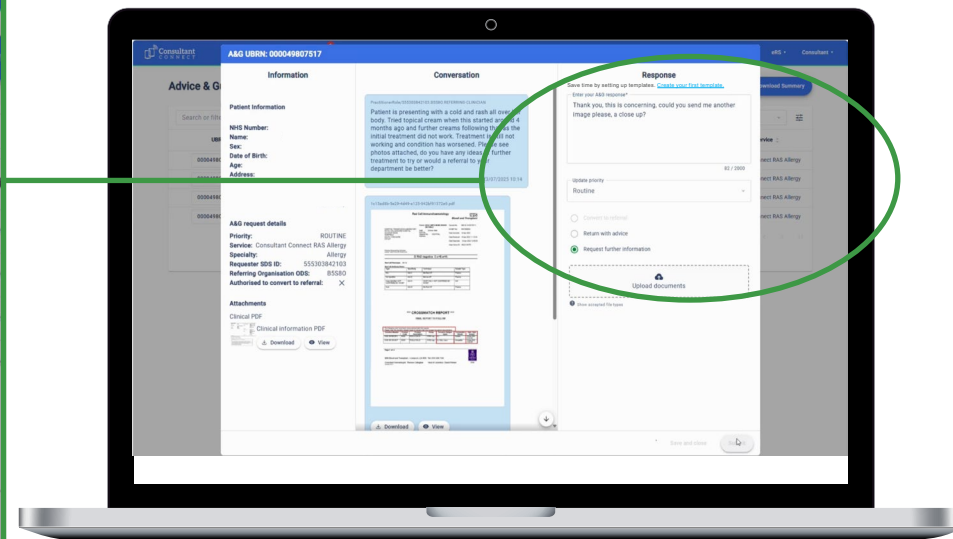
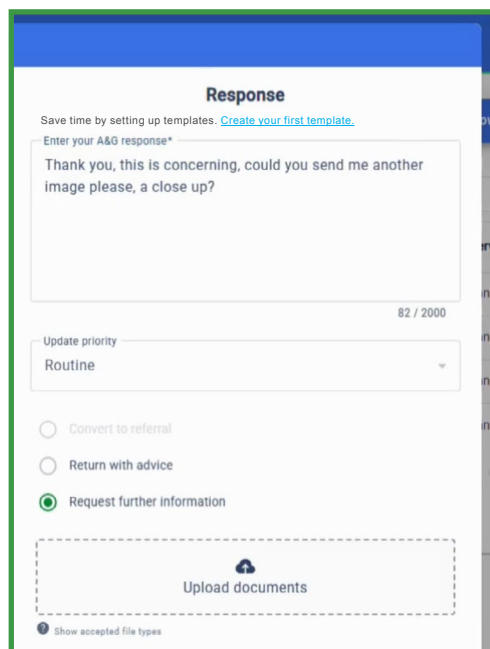
If multiple files are included, you can **securely view** and **scroll** through them without needing to download them individually.

4

You can **respond** to the A&G query on the same screen.

Set up personal response templates to support with easier and more consistent A&G responses.

If applicable you can **request further information**, such as **additional patient images** to be sent.



Find out more on the next page



How it works: e-RS Connect | Advice & Guidance worklist

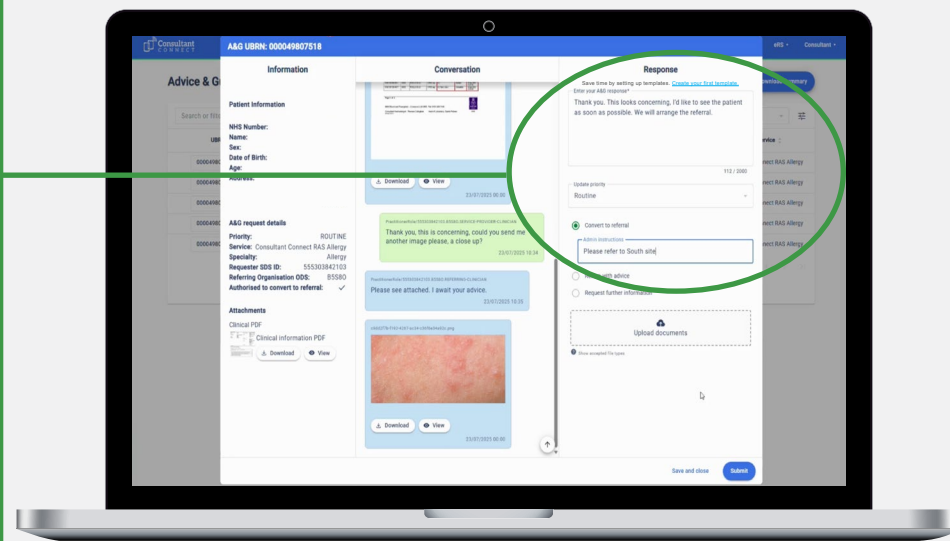
5

Select an action or outcome from the options listed:

- Convert to a referral*
- Return with advice
- Request further information

*If the action or outcome is to convert to a referral, they can add instructions for the admin team.

Response
Save time by setting up templates. [Create your first template.](#)
Enter your A&G response*
Thank you. This looks concerning, I'd like to see the patient as soon as possible. We will arrange the referral.
112 / 2000
Update priority
Routine
 Convert to referral
Admin instructions
Please refer to South site
 Return with advice
 Request further information
Upload documents
Show accepted file types



6

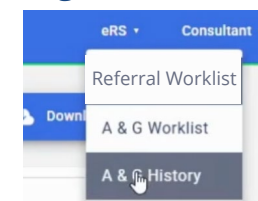
Advice & Guidance worklist
Search or filter
Reset filters
Priority: All
Specialty: Allergy 1
Clinic Type: Allergy 1
All
Download Summary
UBRN Priority Patient ID Specialty Clinic Type A&G First Requested A&G Service
00004905400 Routine 25/07/2025 Allergy 1 Allergy 1 16/06/2025 Consultant Connect RAS Allergy
00004905674 Routine 25/06/2025 Allergy 1 Allergy 1 25/06/2025 Consultant Connect RAS Allergy
00004905888 Routine 26/06/2025 Allergy 1 Allergy 1 26/06/2025 Consultant Connect RAS Allergy
00004907517 Routine 25/07/2025 Allergy 1 Allergy 1 25/07/2025 Consultant Connect RAS Allergy
Items per page: 50 1 / 4 / 4
Some rows are hidden by filters or search
Worklist last updated: Wed Jul 23 2025 16:35:32 GMT+0100 (British Summer Time)

Once **submitted**, the **A&G request is automatically removed** from your e-RS worklist both on e-RS and on Consultant Connect.

View and export excel reports:

Click 'Download Summary' to export a summary of A&G cases, filterable by specialty and date range.

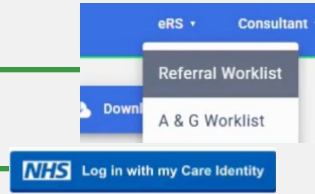
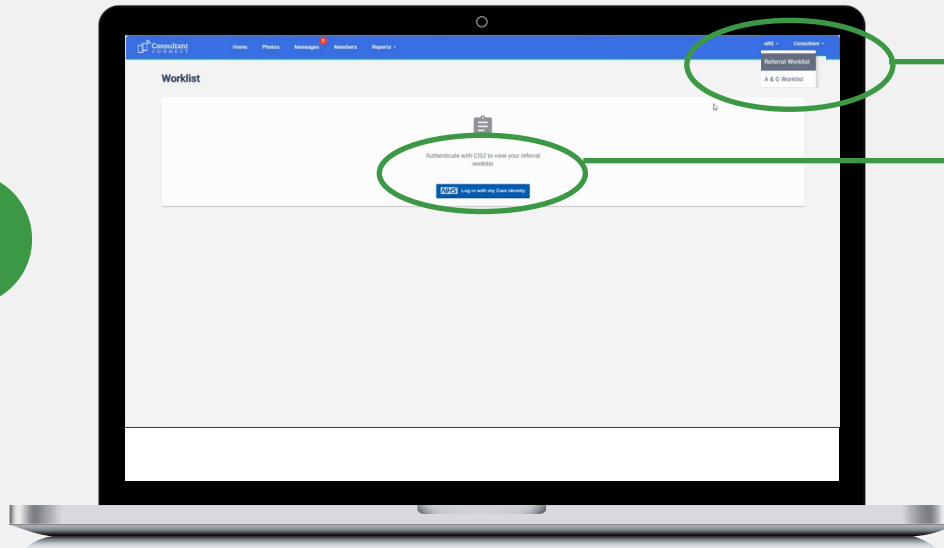
Click 'eRS' and 'A&G History' from the main menu to download individual A&G cases.



Find out more about e-RS Connect Referral worklists on the next page

How it works: e-RS Connect | Referral worklist

1



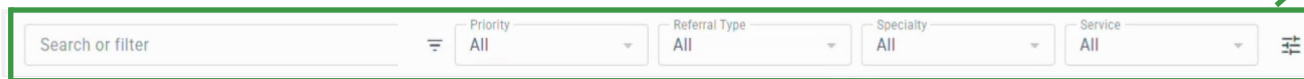
Open Consultant Connect in a browser on your computer, click 'eRS' and 'Referral Worklist'.

Plug in your smartcard and click '**Log in with my Care Identity**' on Consultant Connect to authenticate it.

2

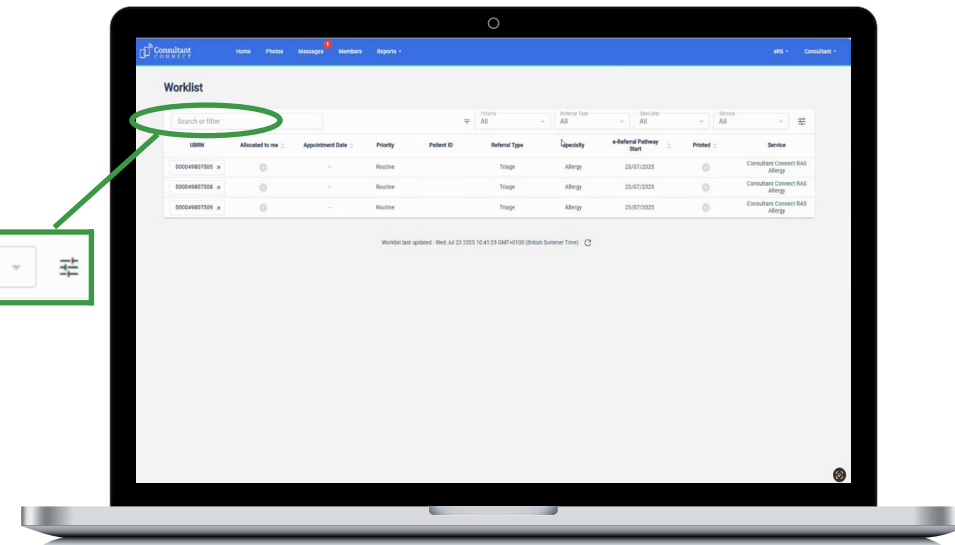
All of your **e-RS referrals automatically display**, each with a snapshot of key details, including:

- UBRN
- Patient Identifier
- If it's allocated to you
- Referral type
- Priority
- Specialty



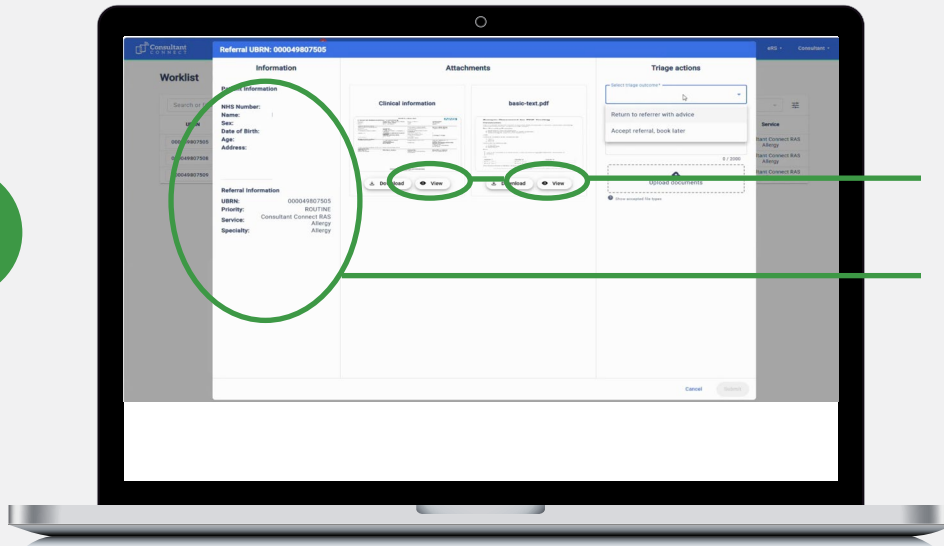
Quickly search or filter the list by priority, referral type, specialty or service.

Click a UBRN to open a case.



How it works: e-RS Connect | Referral worklist

3



If multiple files are included in the referral, you can securely view and scroll through them without needing to download them individually.

Each referral includes an easy-to-read summary of the referral and all the patient details.

4

Select a triage action from the options listed:

- Return to the referrer with advice
- Accept referral, book later

If you accept the referral, you can **add in triage comments** and **set the appropriate priority** for the referral.

Once **submitted**, the referral is **automatically removed** from your e-RS worklist both on e-RS and on Consultant Connect.

