

# e-RS Connect | Advice & Guidance worklists

This is the quickest way for secondary care clinicians to view, respond to and action e-RS Advice & Guidance (A&G) worklists. As they would on the e-RS platform, the feature enables specialists to use Consultant Connect to convert the A&G request to a referral, ask for more information, or return the request with advice.

#### Why use e-RS Connect for A&G worklists?



Quick and easy to use, no training required



Attachments displayed on screen, no need to download



Immediate export of activity report



Do everything that you can in e-RS but 2-4 times faster



Capture bespoke data for local use (e.g. through text fields /drop-down menus)



Copies of A&G stored, export to EPR (optional)

Please note: No additional permissions need to be sought from the trust/hospital in order for clinicians to use e-RS Connect as access to the interface mirrors any permissions already granted via their smartcards. The e-RS Connect interface works alongside the NHS e-RS system, meaning all data and activity will continue to be recorded on NHS e-RS as usual.

This guide explains how secondary care clinicians can guickly and easily view, respond and action their e-RS A&G worklists on the Consultant Connect platform.

#### Find out more on the next page

## How it works: e-RS Connect | Advice & Guidance worklists

Consultant Home Photos Hesse	ges Members Reports <del>v</del>	Log in with my Care Identity	
Advice & Guidance worklist			
	Authenticate with CIS2 to view worklist	your A&G	
Worklist last updated: Wed Jul 31 2024 11:57:	9 GMT+0100 (British Summer Time)		

**NHS** Log in with my Care Identity

The specialist opens Consultant Connect in a browser on their computer, **plugs in their smartcard** and then clicks **'Log in with my Care Identity'** on Consultant Connect to authenticate it.

To view their e-RS A&G worklists on Consultant Connect, they click 'eRS' in the main menu, and select 'A&G Worklist'.

All of their **e-RS A&G requests automatically display**, including the:

- UBRN
- A&G priority
- Patient Identifier
- Specialty
- Clinic type
- Date the A&G query was requested

To view a case, they click:

🖍 View A&G Case



### How it works: e-RS Connect | Advice & Guidance worklists



Within each case all the **A&G conversation and case** details display. This includes a summary of the A&G case and all the patient details.

**Attachments** included in the A&G request **can be securely viewed or downloaded**.



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The user can write a response to the A&G request, and can request further information, such as additional patient images, if applicable.

A&G Response		ais - 📩 -
Enter your A&G response * Thank you, this is concerning. Can you send me another image - close up. Update priority Routine Convert to referral Return with advice Return with advice Request further information	ALCONTROL COURSE AND ALCONTROL	Advancement     Advanceme
Upload documents  Cancel Submit		Cont See

## How it works: e-RS Connect | Advice & Guidance worklists

The specialist selects an action or outcome from the options listed:

- Convert to a referral\*
- Return with advice

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• Request further information

\*If the advice is to convert to a referral, they can add instructions for the admin team.

&G Response	Consultant Home Calls Photos Messages Members Admin - Reports - Directory
tter your A&G response *	A&G UBRN: 000049787888 A&G Conversation and Response
ne is evidence that the rash has been worsening over time despite I the treatments you've tried. I'd like to see the patient face to face. Re will arrange the referral.	PDS Realt NISE spread = 2002 and a series of the spread and a series of the series of the spread and a series of the series of th
outine	image type Vew Developd
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Return with advice	back I await your advice.
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Once **submitted**, **the A&G request is automatically removed** from the user's e-RS worklist both on e-RS and on Consultant Connect.

#### Specialists can view and export excel reports relating to their e-RS A&G activity via Consultant Connect.

They select the relevant date range from the calendar menu, and click 'Export'.

E: hello@consultantconnect.org.uk T: 01865 261467 W: consultantconnect.org.uk