

# e-RS Connect | Advice & Guidance worklists

**This is the quickest way for secondary care clinicians to view, respond to and action e-RS Advice & Guidance (A&G) worklists.** As they would on the e-RS platform, the feature enables specialists to use Consultant Connect to convert the A&G request to a referral, ask for more information, or return the request with advice.

## Why use e-RS Connect for A&G worklists?



Quick and easy to use, no training required



Do everything that you can in e-RS but 2-4 times faster



Attachments displayed on screen, no need to download



Capture bespoke data for local use  
(e.g. through text fields /drop-down menus)



Immediate export of activity report



Copies of A&G stored, export to EPR (optional)

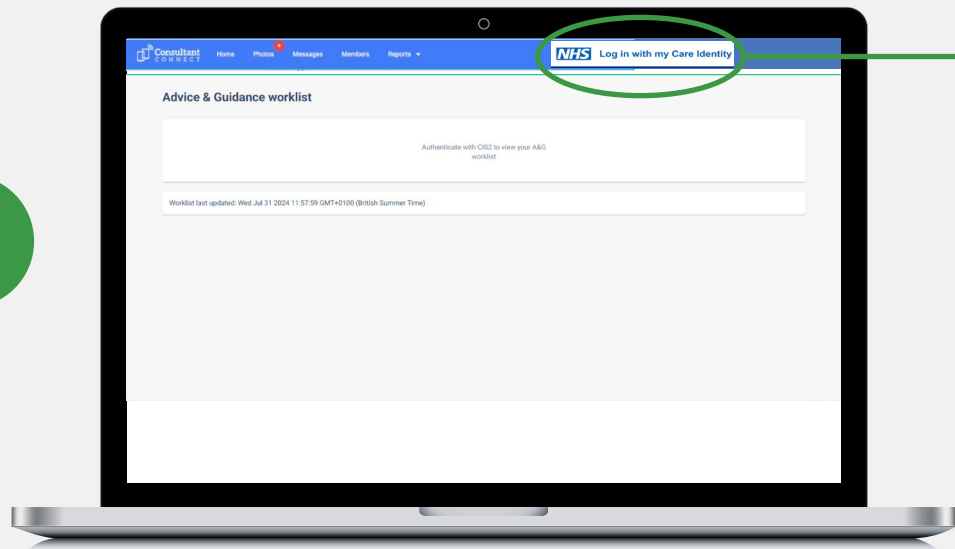
**Please note:** No additional permissions need to be sought from the trust/hospital in order for clinicians to use e-RS Connect as access to the interface mirrors any permissions already granted via their smartcards. The e-RS Connect interface works alongside the NHS e-RS system, meaning all data and activity will continue to be recorded on NHS e-RS as usual.

**This guide explains how secondary care clinicians can quickly and easily view, respond and action their e-RS A&G worklists on the Consultant Connect platform.**



# How it works: e-RS Connect | Advice & Guidance worklists

1



**NHS** Log in with my Care Identity

The specialist opens Consultant Connect in a browser on their computer, **plugs in their smartcard** and then clicks '**Log in with my Care Identity**' on Consultant Connect to authenticate it.

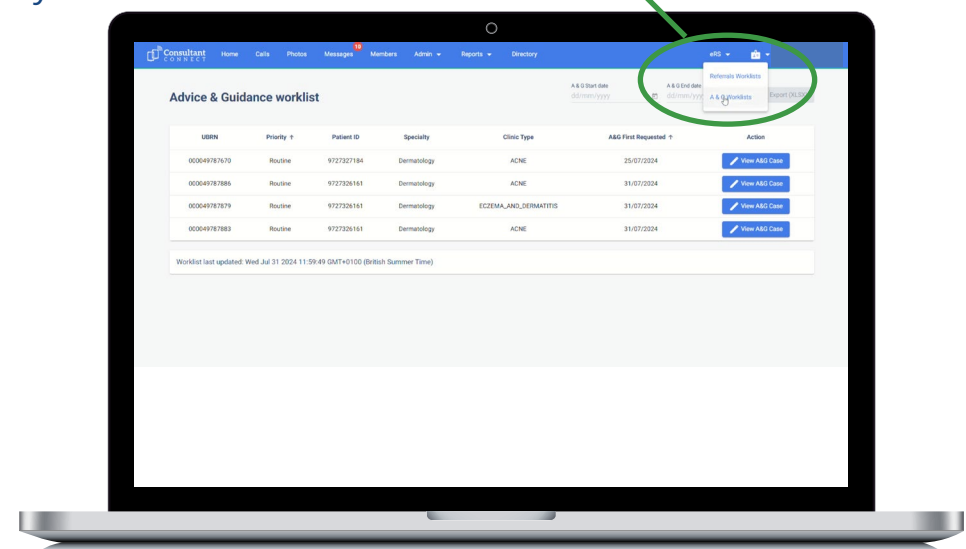
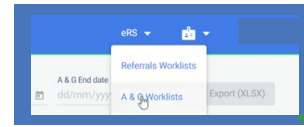
2

To view their e-RS A&G worklists on Consultant Connect, they click '**eRS**' in the main menu, and select '**A&G Worklist**'.

All of their e-RS A&G requests automatically display, including the:

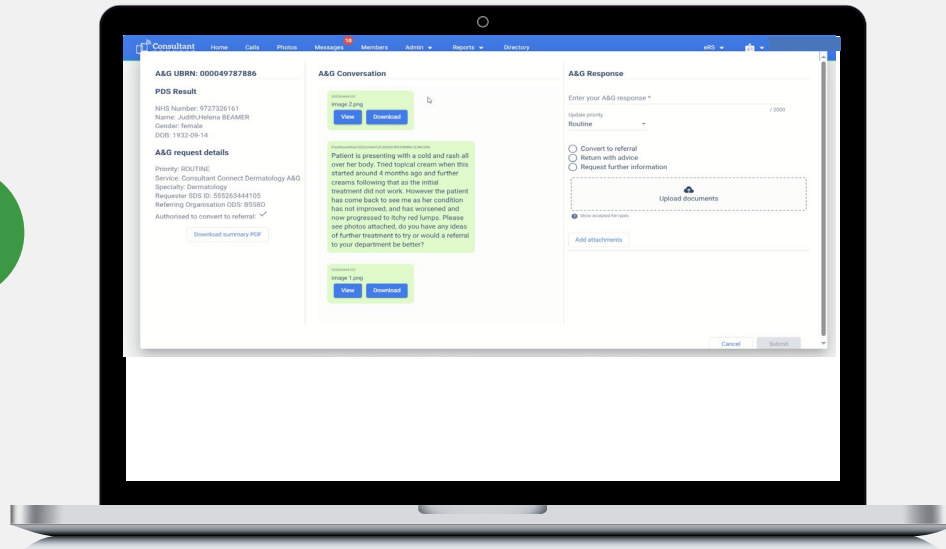
- UBRN
- A&G priority
- Patient Identifier
- Specialty
- Clinic type
- Date the A&G query was requested

To view a case, they click: 



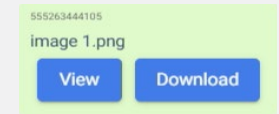
# How it works: e-RS Connect | Advice & Guidance worklists

3



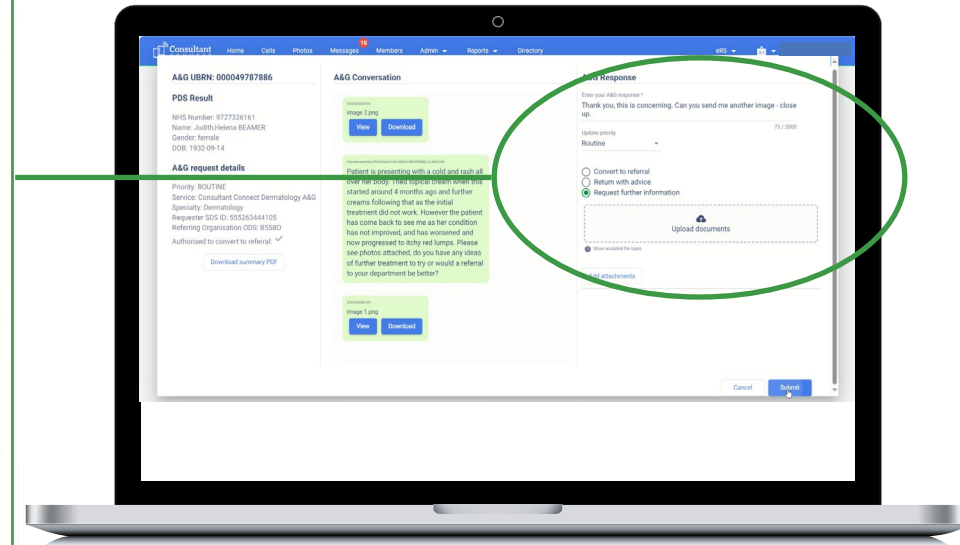
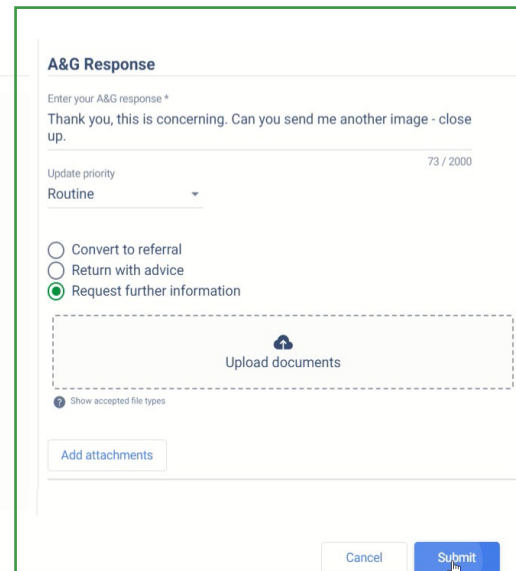
Within each case all the **A&G conversation** and **case details display**. This includes a **summary of the A&G case** and **all the patient details**.

**Attachments** included in the A&G request can be **securely viewed or downloaded**.



4

The user can **write a response to the A&G request**, and can **request further information, such as additional patient images**, if applicable.



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The specialist selects an action or outcome from the options listed:

- Convert to a referral\*
- Return with advice
- Request further information

\*If the advice is to convert to a referral, they can add instructions for the admin team.

**A&G Response**

Enter your A&G response \*

The is evidence that the rash has been worsening over time despite all the treatments you've tried. I'd like to see the patient face to face. We will arrange the referral.

Update priority 172 / 2000  
Routine

Convert to referral  
Admin instructions  
Please book to South site clinic

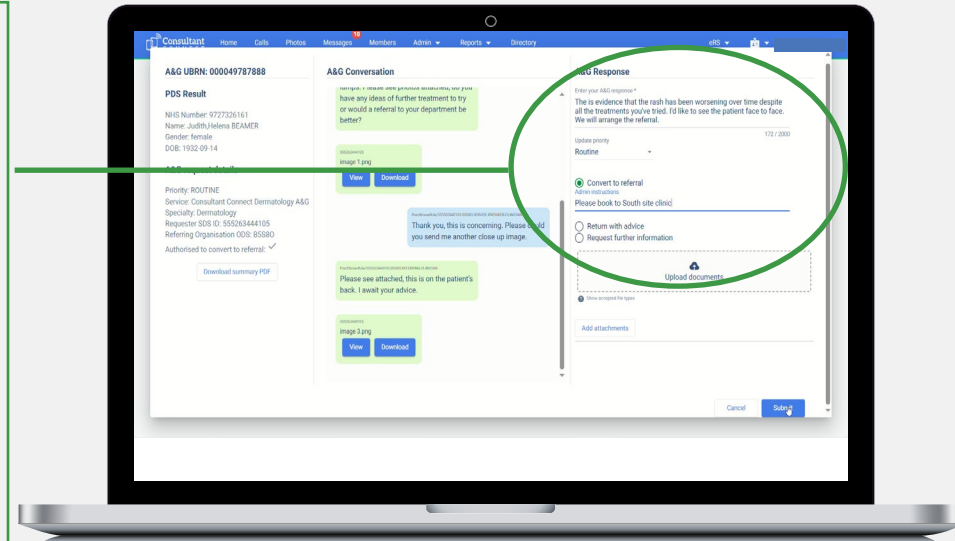
Return with advice  
 Request further information

Upload documents

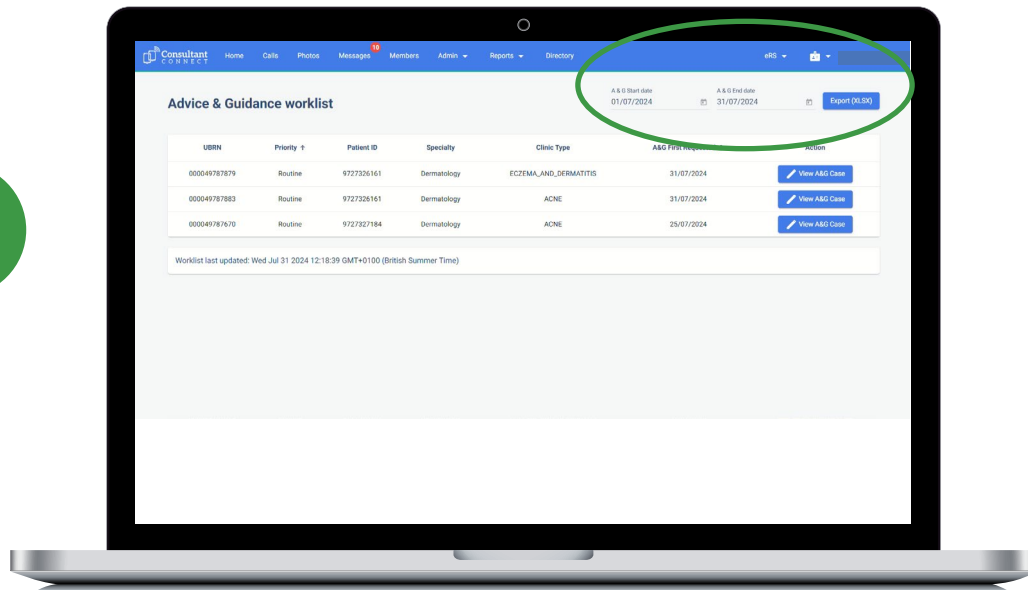
Show accepted file types

Add attachments

Cancel Submit



6



Once **submitted**, the **A&G request is automatically removed** from the user's e-RS worklist both on e-RS and on Consultant Connect.

Specialists **can view and export excel reports relating to their e-RS A&G activity** via Consultant Connect. They select the relevant date range from the calendar menu, and click 'Export'.

